PPREP Community Foundation
Disaster Preparedness
Workbook
for
The Minneapolis Foundation

September 30, 2014
A core feature of the Philanthropic Preparedness, Resiliency, and Emergency Partnership (PPREP) is this preparedness workbook, which is intended to equip participating community foundations with an understanding of: your foundation's overall readiness to work with the community before, during, and after a disaster; social vulnerabilities regarding disaster preparedness, response, and recovery; and operational and grantmaking strengths and areas for improvement surrounding the different stages of disaster preparedness, response, and recovery. The Funders’ Network for Smart Growth and Livable Communities is proud to partner with the Center for Disaster Philanthropy (CDP) on this effort and we thank Kimberlee Maphis Early for her work with Regine Webster to create this customized preparedness workbook specifically for PPREP participants.

The first draft of your preparedness workbook is due to CDP by Tuesday, Sept. 30, 2014, which marks the first check-in point for review of your workbook with CDP. Soon thereafter you will receive a report from CDP with comments and suggestions about your draft, and TFN will receive a report about the progress of the PPREP cohort, with recommendations for how the information you provided might inform the curriculum and other activity of the PPREP cohort. We encourage you to answer the prompts to the best of your ability by the Sept. 30th deadline. At the same time, we recognize that your answers may evolve over the two-year PPREP program, as we deliver and experience together additional curriculum modules and learning opportunities. Further, additional workbook modules may be incorporated throughout the course of the program, based on our learning from the first drafts.

Thank you for investing your time and creative thinking into completing the preparedness workbook. We hope and believe it will be a valuable tool for your foundation, both as a product and a process for engaging with your staff, board, donors, and community partners. Should you have questions or wish to access the technical assistance from CDP (up to three hours per community foundation), please contact Kim Maphis Early, CDP Project Director: Kim.MaphisEarly@disasterphilanthropy.org, (615) 414-5812.

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Maureen Lawless
Director of Member Services
Funders’ Network for Smart Growth and Livable Communities
May 2014
Thank you for participating in the Philanthropic Preparedness, Resiliency and Emergency Partnership (PPREP). The Funders’ Network (TFN) intends for this workbook to support your community foundation as it expands its knowledge and leadership in the arena of disaster preparedness, response and recovery. The Center for Disaster Philanthropy (CDP) is TFN’s partner in facilitating your completion of the workbook and reporting on the information gleaned from your efforts.

Think of this document in the same way your family might have its own “in the event of...” disaster plan, and the tools to weather a disaster all in one place. This workbook will collect and store the information that your foundation needs “in the event of...” It is our hope that making your way through the workbook will be an occasion for organizational learning in and of itself, and will provide a foundational organizational document for your disaster preparedness planning, one that can be updated with new information at regular intervals, shared with new staff members, or offered as a template to other partners in the community. Just as you would set a date to check the batteries in the smoke detector each year, an annual review of this information is recommended.

For some of you, this exercise may be a simple matter of compiling and centralizing information that is already known or easily accessible. For others, there may be research and conversation required to gather information and complete the workbook. There are no right or wrong answers in responding to the prompts of the workbook, and no judgments will be made about a foundation’s preparedness to respond to a disaster or capacity to assist in community disaster relief and recovery. An answer of no, maybe, or never may be the best response to the prompt! You will decide what role your foundation will play and how it will respond. Consider this an invitation to an ongoing conversation on disaster preparedness with staff members, board members, donors, community leaders, disaster professionals, service and humanitarian organizations, your PPREP cohort and other stakeholders.

Throughout the workbook there are examples of responses and suggestions for how to collect the information requested. At the close of the workbook is a list of recommended resources as you reflect on responding to the prompts. As PPREP evolves over the next two years, there may be additional sections and prompts that are suggested by the work of your cohort. The Center for Disaster Philanthropy is pleased to collaborate with TFN on this project, and will also provide up to three hours of assistance to your foundation in collecting and reviewing the information requested in the workbook.

Following is the contact information for the CDP team (with Kim as the primary contact):
Kim Maphis Early, Project Director, Kim.MaphisEarly@disasterphilanthropy.org, (615) 414-5812
Regine Webster, Vice President, Regine.Webster@disasterphilanthropy.org, (206) 972-0187
Instructions

This workbook is designed to be completed using Microsoft Word. It has been broken into sections that are navigable via hyperlink. To try this out, please see the following example:

Press and hold the Ctrl key on your keyboard, then click the Table of Contents link at the top right of this page. This will take you to Table of Contents for the workbook. Once there, press and hold the Ctrl key on your keyboard again, then click the Instructions link, and you will be brought back to this page. Please do this now to familiarize yourself with navigating via hyperlink within the workbook.

With the exception of the Introduction section, you will find a Table of Contents link at the beginning of each workbook section. This will enable you to navigate as needed within the document as you complete the workbook. The page numbers refer to each section, as opposed to the entire document, as another tool to help you easily navigate the sections.

As you navigate through the document, you will notice that some sections will require your input and therefore have fields that are easily identified by a grey box. In these sections, you will only be able to edit the fields in grey. This restriction allows you to navigate within a section simply by pressing the Tab key on your keyboard. In this manner, you can complete a section without having to move your cursor manually using your mouse. Check boxes can be marked and unmarked by pressing the space bar. To try out form completion, please see the following example:

Type your name here:    (press Tab)
Mark this check box by pressing the space bar: ☐(press Tab)
Unmark this check box by pressing the space bar: ☑(press Tab)

Should you have questions or require assistance completing the form, please contact Adrian Martinez, TFN Program Associate: adrian@fundersnetwork.org, (305) 667-6350 ext. 212 or Navita Persaud, TFN Program Associate: navita@fundersnetwork.org, (305) 667-6350 ext. 211.
PPREP Community Foundation Disaster Preparedness Workbook

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General Information

This section of the workbook collects basic information about your foundation and its geographic service area, with particular emphasis on the disaster context.

List the names and contact information of the persons in the foundation who were key in completing this workbook:

Dea Cortney, dcortney@mplsfoundation.org, 612-672-3875  
Colleen Byrne, cbyrne@mplsfoundation.org, 612-672-3848

Provide the contact information for any staff persons at the community foundation with disaster-specific primary responsibilities:

Colleen Byrne, cbyrne@mplsfoundation.org, 612-672-3848

"The Disaster Recovery Team will be comprised of the President and CEO; the Vice President, Finance and Administration; the Office Manager and the Information Services Manager" (from draft 2009 TMF Disaster Preparedness and Recovery Plan)

List affiliates of your foundation, along with their respective areas of focus, and any experience and resources they may have to be deployed in disaster events:

Please see responses to questions regarding donors and grantees for past disasters.

The NCRT (described in more detail below) is an ongoing consortium of community members that formed following the 2011 North Minneapolis tornado. Member organizations include:
- Hope United Community Development Corporation
- Minneapolis Urban League
- Engage Community Development
- Summit Academy OIC
- Turning Point
- North Point
- Urban Homeworks
- Community Standards Initiative
- Hennepin County
While the explicit focus of PPREP is on natural disasters noted below, please list other type(s) of disasters that have affected your geographic service area:

Natural Disasters (e.g., earthquakes, tornados, floods):

North Minneapolis tornado, May 22, 2011

Human-Made Disasters (e.g., mass shooting, act of terrorism):

35-W bridge collapse, August 1, 2007

Economic Disasters (e.g., livestock crisis, loss of a major employer):

☐ None of the Above

Note the disaster work the foundation has been involved in:

☐ Participate in or Fund Activities to Prepare for a Disaster
☒ Participate in or Fund First Response Activities
☒ Participate in or Fund Recovery & Rebuilding Planning and Projects
☐ None of the above

Note the policy and legislative action topics that are tracked by your foundation or by other partners:

☐ Hazard Mitigation
☒ Economic Development
☐ Protection of Natural Resources
☐ Environmental Degradation
☐ Sustainable Building Practices
☒ Disaster Preparedness and Response
☐ None of the Above

List and describe any occasions when your foundation convened community stakeholders about disaster over the past five years:

- Long-Term Recovery Committee (LTRC) was developed through daily conversations between The Minneapolis Foundation, Greater Twin Cities United Way, the Red Cross, the Salvation Army and Hennepin County following the 2007 bridge collapse to discuss the best ways to meet the longer term needs of survivors. These groups formed the LTRC and were joined by the City of Minneapolis, Catholic Charities, Waite House and Pillsbury Neighborhood Services. They sought to coordinate outreach, service delivery and funding to reduce duplication of efforts and target support to those most in need.
- One year after the bridge collapse, the funder’s collaborative that was formed came together in a convening sponsored by The Minnesota Council on Foundations to discuss lessons learned from the process.

- The Northside Community Response Team (NCRT) was created in direct response to the May 22, 2011 tornado that struck North Minneapolis. NCRT is a collaborative of over 30 community agencies and individuals committed to pooling their resources to provide information, assistance and support to those impacted by the storm. Working with local officials and service providers, they continue to identify and support those in need.

List any vulnerable or prioritized populations served by your community foundation:

- low-income communities
- communities of color
- limited-English proficiency communities
- immigrants
- homeless persons

Describe any efforts your foundation has made to promote inclusion, equity and sustainability in your communities’ disaster response efforts. For support in reflecting on this prompt (including definitions and examples), you may wish to review TFN’s inclusiveness framework or http://www.nonprofitinclusiveness.org:

The Minneapolis Foundation (TMF) seeks to promote inclusion, equity and sustainability in all it does, including disaster response efforts. TMF works to connect people, charitable resources and ideas, seeking to make a positive change in our community and beyond. Our mission is “we believe that the well-being of each citizen is connected to that of every other and that the vitality of any community is determined by the quality of those relationships. Our purpose is to join with others to strengthen our community, in measurable and sustainable ways, for the benefit of all citizens, especially those who are disadvantaged. We are committed to be an effective resource developer and a responsible steward of those resources, an active grantmaker and convener addressing crucial community needs, and an advocate and constructive catalyst for changing systems to better serve people.” Our vision is a Greater Minneapolis that’s vibrant, inclusive, and positioned to thrive locally and compete globally. One of the tenets of our strategic focus is that we will conduct all of our operations with an emphasis on sustainability, ensuring the Foundation continues to thrive and serve our community effectively in the future. Our grantmaking is guided by a social, economic and racial equity framework that promotes inclusion through the elimination of discrimination, poverty, inequitable systems and racialization.

One of the critical roles The Minneapolis Foundation plays following a disaster is to be a community advocate and lift up voices that may otherwise go unheard.
Defining Terms

This section of the workbook collects information or guides your foundation in developing a vocabulary that will assist internal deliberation and external communication about your parameters for disaster response.

In the midst of competing demands on the resources of foundations, it is helpful to have a working definition of what constitutes a disaster. An example of a definition of disaster developed from the United Nations Office for Disaster Risk Reduction is “a disaster is a situation or event that overwhelms local capacity, necessitating a request to the national community for external assistance; that causes great damage, destruction and human suffering.” Share your foundation’s working definition of what constitutes a disaster:

From the draft 2009 TMF Disaster Preparedness and Recovery Plan:

"A Level 1 Disaster (minimal impact) includes temporary or short-term equipment outages. These outages can be caused by power, telephone or equipment failure and may last from five minutes to 48 hours. Other than communicating the status to staff, there are no exceptional steps to be taken at this level.

A Level 2 Disaster (moderate impact) is considered to be any long-term power, telephone or equipment outage over 48 hours in which the office itself is functional but the data processing equipment contained in the server room is not functional. Long-term outages, for example, could be caused by something such as water leaking into the server room or an electrical fire that had been contained in the server room or water or fire damage in a contained area. During emergencies of this nature, the remaining portion of the office is intact. The Vice President, Finance and Administration or the Office Manager, in consultation with another senior officer in the absence of the Vice President, Finance & Administration, will make the decision whether to remain in the office and may temporarily adjust staff presence as deemed necessary.

A Level 3 Disaster (major impact) is considered to be a long-term outage over 48 hours where the office and/or surrounding building has been completely or partially destroyed or is not accessible or usable. Fire, flood or other natural or man-made disasters could cause this type of catastrophic condition. During emergencies at this level, all functions normally performed by the Foundation will need to be diverted to a backup location. Staff presence may be temporarily adjusted at the backup location as deemed necessary. Staff may or may not be able to report to work, or, may need to leave to attend to family and/or personal issues. Also, emergency and/or restoration services may not be available for 72 hours or more."

Minnesota Department of Health (MDH) definitions:
Declared emergency - means a national security or peacetime emergency declared by the governor.
Disaster - means a situation that creates an actual or imminent serious threat to the health and safety of persons, or a situation that has resulted in or is likely to result in catastrophic
loss to property or the environment, and for which traditional sources of relief and assistance within the affected area are unable to repair or prevent the injury or loss.

Emergency - means an unforeseen combination of circumstances that calls for immediate action to prevent a disaster from developing or occurring.

From Minnesota Department of Public Safety Homeland Security and Emergency Management (HSEM) Minnesota Disaster Management Handbook:

"Disruption to community services and a proportionately high degree of mental health issues, stress and physical trauma caused by the event, death and injury or extended family fears associated with socio-economic losses and the rate at which family and community functions can be restored quickly after an event.

- number of deaths and injuries - consideration needs to be given on the concentration of deaths and injuries associated with an area of damages. The higher the number of deaths and injuries in a concentrated area will identify a greater impact to the community.

- disruption of normal community functions and services - consideration should be focused on the disruption of schools; community services i.e. bus services, shopping areas, churches, medical facilities, police and ambulance service, and local business economy. Extensive damage to businesses and related economic injury to local commerce to include loss of business and family income or disruption to the local economy for an extended period of time will affect recovery to the community.

- emergency needs - describe any continued disruption and prolonged power outages, waste water and/or potable water contamination and fuel distribution disruption. Describe any health and safety affects of sewer back-up and/or overflow, overturned fuel tanks and propane tanks, and disease related environmental concerns.

Special populations - including low-income/poverty levels, elderly, disabled, local economy, education levels, ages, special language issues, household compositions, or the unemployed and whether they have a greater need for assistance…it is also very important to consider the effect on American Indian, Alaskan Native tribes, and communities of immigrant populations or those formed by a commonality of foreign nationality.

At what point in a disaster event will your foundation initiate its own disaster response plan to support the community? The following triggers for determining whether an event has risen to the level of response have been modified from CDP’s own, as an example:

**Significant loss of life, injury or displacement**
- 10 or more people reported killed
- 100 or more people reported affected

**Significant impact on a community’s livelihoods and capacity to respond**
- Declaration of a state of emergency
- Declaration of a major disaster
- Call for national assistance
List specific “triggers” that will initiate your foundation's community disaster response plan:

The Minneapolis Foundation's community disaster response plan would be triggered by disaster events that caused significant loss of life, injury or displacement, exerted a significant impact on a community's livelihood and capacity to respond, and/or had a significant impact on vulnerable populations.

If a disaster strikes, the Vice President of Community Impact and the Community Impact team determines if TMF will move forward with involvement. If so, the department will submit a request to the Senior Leadership Team (SLT) for review. The President would forward the request to the Executive Committee of the Board of Trustees for final approval. This process would occur as rapidly as possible in light of the state of emergency.

United Way would be a critical partner. Other partners would be chosen based on the scope and geography of the disaster.

List particular “screens” (e.g., children in state custody affected, number of neighborhoods with populations at or below the poverty level affected, elderly persons in group homes affected) that determine your response to a disaster event, based on the signature priorities of your foundation:

Screens would be decided on a case-by-case basis, with focus on Minneapolis or the immediate surrounding area and serving populations that align with TMF’s priorities, particularly low-income communities and/or communities of color.

The Staff Considerations slide (see attachment A8), typically used for determining TMF’s level of involvement on policy issues, could be used as a guide to help determine level of response to a disaster event.

The Senior Leadership Team would discuss/vet-out internal interdepartmental impact.
Continuity of Operations Planning

This section of the workbook collects information that will assist the foundation in rapid resumption of activity in the event of a disaster. If you already have a Continuity of Operations Plan (COOP), please review it for specificity in the disaster context, and provide a copy as an attachment to this workbook.

Describe your foundation’s plan for alternative storage and retrieval of records:

NOTE: The Minneapolis Foundation is working on a Continuity of Operations plan using the Council on Foundation's Disaster Preparedness and Recovery Plan template. It is not yet completely updated.

The Minneapolis Foundation's software system of record is Stellar Technology Solutions' (STS) iPhi CoreEnterprise, which is a fully-integrated, web-based Software as a Service system. STS utilizes a back-up data center, DBSI, located in Bethlehem, PA. STS' corporate headquarters are located in Stroudsburg, PA, which maintains the failover site if there is a failure of DBSI. The Stroudsburg location is also their network operations center. STS has received a successful SSAE16 opinion (SAS 70) for four consecutive years since 2010. Because this is a SaaS system, staff are able to access it via Internet remotely.

The Minneapolis Foundation's internal servers (network files, Exchange, and OnBase) are backed up daily, with a monthly tape stored offsite at Business Data Records Services (BDRS). In the event of a disaster, The Minneapolis Foundation will work with its technology vendor, Computex, to purchase replacement servers, if necessary, to restore all off-site backups. Key leadership staff have Citrix or VPN access that will be functional as necessary from remote locations.

Provide an updated list of emergency contact information for staff members. Include landline numbers, as well as mobile numbers:

The Minneapolis Foundation's payroll vendor is ADP. All staff and emergency contact information is updated in the system. The Director of Operations, the HR Generalist, the Senior Accountant and the Finance Associate have access to this cloud-based system.

Provide the carriers and agent contact information for your foundation's insurance policies, with notations on any disaster-specific clauses and coverage:

List all utility providers (electric, gas, water, phone, cell, Internet) and contact information:
Electric, gas and water are utilities coordinated by the IDS Center. See Attachment A1 for IDS contact information as well as for all other major vendors.

Describe your foundation’s plan for temporary evacuation of staff members and the method by which (e.g., temporary call-in number) staff members will stay in communication during the evacuation period:

Temporary evacuation plans incorporate a meeting location at the northeast corner of 9th Street and Marquette Avenue in downtown Minneapolis. The Foundation has a dedicated phone number for staff to call in to - 612-672-3851 - to get updates. Information will also be posted on the Foundation’s website as well as emailed to staff.

Describe plans for your community foundation’s relocation (e.g., possible spaces, possible partner organizations) in the event of a disaster:

In the event of a disaster, The Minneapolis Foundation will work with one of its supporting organizations, The Nonprofits Assistance Fund, to set up a short-term relocation in their office space at 2801 21st Avenue South in Minneapolis (out of the downtown core). For a longer-term relocation, we will work with our tenant representative firm, NTH-Inc., to assist in finding space in the Twin Cities.

Describe plans for working with donors and board members in the event of a disaster (e.g., How will they establish funds? How will they be called upon to make decisions?):

Establishment of funds would not operate differently than regular procedure.

The Minneapolis Foundation's Media Relations and Crisis Communications plan is outwardly focused and describes these processes in more detail. Please see Attachment A9.
Describe your online giving capacities for regular donations and/or for disaster-event donations:

Through Stellar Technology Solutions' iPhi system, The Minneapolis Foundation has implemented a DonorView portal that provides a secure log-in to real-time back office transactions and data specific to each donor's fund while also allowing for credit card donations from donors to their fund or to another fund. Functionality will soon be implemented to allow donors to make interaccount grants directly from their fund to another fund of The Minneapolis Foundation.

The Minneapolis Foundation's website links to the credit card functionality through the DonorView to also accept credit card donations from the general public. This fully-integrated system has functionality for immediate set-up of a disaster-related fund to accept online donations from the general public as well as current donors.

In the past, The Minneapolis Foundation has partnered with GiveMN that has allowed donors to make donations through the GiveMN website to a disaster-related fund.

List the amounts of any current funds that could be deployed in the event of a disaster:

Unrestricted:  $0
Designated or Restricted:  $0

In both cases, funds would need to be established and money raised.

If appropriate, funds may be available through applicable Employee Assistance Funds.

List and/or describe groups, organizations or activities that you will NOT fund:

The Minneapolis Foundation does not fund:
- individuals
- conference registration fees
- endowments
- memberships
- direct religious activities
- political organizations or candidates' fundraising efforts
- conferences, events, or sponsorships
- financial deficits
- replacement of public sector funds
- emergency/safety net services
- regranting/loans
- production of housing units
- purchase or repair of vehicles
- capital construction costs
- (typically) organizations/activities outside of Minnesota

List any organizations with which your foundation has collaborated or will collaborate in raising disaster relief and response funds:

1997 Minnesota Helps - Flood Recovery Fund - Red River Valley
- 38 Fund donors
- Cash gifts from 8 individuals and 2 foundations (Southways Foundation and Marbrook Foundation)

1998 Storm Recovery Fund - St. Peter Tornado:
- 35 Fund donors
- Cash donations came in from 14 individuals and 2 foundations (Oakleaf Foundation and Wells Family Foundation Trust)

2005 Minnesota Helps - Hurricane Katrina
- 87 Fund donors

2007 Minnesota Helps - Bridge Disaster Fund
- Initial seed money contributed by The Minneapolis Foundation in collaboration with The Saint Paul Foundation, Minnesota Community Foundation, Greater Twin Cities United Way, McKnight Foundation, Northwest Area Foundation and Thrivent Financial for Lutherans Foundation

2012 Minnesota Helps - North Minneapolis Recovery Fund
Funding Partners:
- Best Buy Corporation
- Blue Cross & Blue Shield of Minnesota Foundation
- CenturyTel, Inc.
- Comcast
- Communications Systems, Inc.
- Cummins Foundation
- Curtis L. Carlson Foundation
- F.R. Bigelow Foundation
- Faegre & Benson Foundation
- George Family Foundation
Describe the process by which you have identified particular donors (e.g., individuals, corporations) in your service area who are interested to lend support to disaster response efforts. Note if the donors are more inclined to fund immediate disaster response, long-term recovery, preparedness or all of the preceding:

In the event of a disaster, the MinnesotaHelps Fund would be reactivated and all donors would be notified of the giving opportunity. Information would also be posted online to notify the general public. We would look at all donors who have funded past MinnesotaHelps giving opportunities for possible future partnerships and ensure information was sent to them. As our giving opportunities have not been divided into immediate, long-term or preparedness categories, it is difficult to ascertain the interest of donors in these areas.

Note if your foundation has already launched a disaster response fund, and at what point that was initiated. Describe any efforts to increase or publicize the existing fund:

No existing disaster response fund is currently in place. While the Minnesota Helps account is already in place, it is unfunded and a new fund would need to be established with a new name reflecting the specific purpose in the event of a disaster occurrence.

Following previous disaster events, the newly established Minnesota Helps Funds were promoted within the community by staff members working with partner organizations.
Describe your foundation’s general disaster grantmaking strategy. For instance, do you engage in immediate response or wait to make comprehensive assessments or both?

Both. If the disaster event warrants The Minneapolis Foundation’s involvement, immediate response in terms of establishing the MinnesotaHelps fund and contacting donors is employed. More comprehensive assessments may be made before grants are awarded, though this would be dependent on the situation and specifics of the disaster. The goal is to simplify the grant application and award process, get funds into the community as quickly as possible and create essential-only reporting responsibilities.

Describe any resources and/or technical assistance offered to potential grantees to prepare requests for disaster funding:

Internally, the applications were made as simple as possible. Referrals were made to the United Way for external resources. Due to our limited capacity and limited training in crisis communications, TMF is not able to provide direct services or resources.

Describe the types of disaster grants awarded in the past:

Grants awarded following the North Minneapolis tornado went to organizations who selected among the following general categories:
- basic needs
- behavioral health
- case management
- children/youth
- employment/job training
- housing
- small business
- transportation

The Bridge Collapse grant funds were regranted by nonprofits to individuals to be used for the following purposes:
- daily living: mortgage/rent, food, utilities, basic needs
- transportation: car repair/replacement, rental, bus fare
- medical expense: other costs not covered by insurance
- miscellaneous: childcare, phone, loan payments

Describe your off-cycle awarding policy and procedures for processing and awarding grants in the case of a disaster:

Disaster grants would be considered “discretionary grants” and would be reviewed and approved at the staff level on a case-by-case basis. The Minnesota Helps fund would be activated and renamed for the specific purpose of the disaster. The fund would need to be
seeded through dollars raised and/or contributed from existing TMF funds. The immediate process utilized to "get funds out the door" would need to be determined based on the disaster and level of urgency. The application would be made as simple as possible to accommodate a rapid turn-around time while still satisfying due diligence requirements.

Describe any requirements that foundation grantees demonstrate an emergency preparedness plan:

None

Note if your foundation funds:

☐ VOAD team training
☐ Publicity for VOAD Teams
☐ Community Disaster Preparedness Drills
☐ Needs Assessment (e.g., Property Damage Evaluations, Interim Childcare Facilities)
☐ None of the Above

Describe any foundation plan for pre-screening or pre-qualifying potential grantees for disaster response activities:

We utilize our normal due-diligence process

Describe any differences between your general grant agreements and those for disaster funding:

There is no difference between general Grant Agreements and disaster Grant Agreements.

Describe any mechanism for expediting transfer of funds in the event of a disaster, and note if disaster grant agreements are executed prior to funds transfer:

No process is in place to expedite transfer of funds, although checks can be cut at any time once the Grant Agreement is in place. Grant Agreements are always required and executed prior to funds transfer.

Describe any regular program and impact evaluations you conduct on your grantmaking activities, and, if available, attach a copy:

The Minneapolis Foundation requires a final annual report for all unrestricted grants that is due thirty days following the end of a grant term. See Attachments A4 and A5 for sample
report questions. Past reporting requirements were due through a Survey Monkey link, but future reports will be done through an iPhiCore integrated process. Sample copies of grant reports from a North Minneapolis tornado grantee and a bridge disaster grantee can also be found as attachments A6 and A7.

Describe any special reporting requirements for recipients of disaster funding:

The reporting requirements for recipients of disaster funding are more simplified and abbreviated compared to the regular reporting requirements.
Partners

This section of the workbook collects information on current and potential collaborative partners in your geographic service area, with particular emphasis on the disaster context.

List institutions of higher education within your geographic service area:

The following institutions are in, or have campuses in, the City of Minneapolis:

- Academy College
- Augsburg College
- Capella University
- Dunwoody College of Technology
- Globe University
- Institute of Production and Recording
- Metropolitan State University
- Minneapolis College of Art and Design
- Minneapolis Community & Technical College
- North Central University
- St. Catherine University
- St. Mary's University of Minnesota
- The Art Institutes International Minnesota
- University of Minnesota Twin Cities
- University of St. Thomas
- Walden University

List other philanthropic organizations with which you have collaborated or might collaborate in disaster response efforts:

- Americorps
  www.serveminnesota.org
  120 S. 6th Street, Suite 2260, Minneapolis, MN 55402
  612-333-7740 fax 612-333-7758

- Amherst H. Wilder Foundation
  www.wilder.org
  451 Lexington Parkway N., St. Paul, MN 55104
  612-280-2000
  webmaster@wilder.org

- Greater Twin Cities United Way (GTCUW)
  www.gtcuw.org
  404 S. 8th Street, Minneapolis, MN 55404
  612-340-7400
McKnight Foundation
www.mcknight.org
710 S. 2nd St., Suite 400, Minneapolis, MN 55401
612-333-4220

Minnesota Community Foundation
www.mncommunityfoundation.org
101 5th St. E., Suite 2400, St. Paul, MN 55101
651-224-5463 800-875-6167
info@mnpartners.org

Northwest Area Foundation
www.nwaf.org
60 Plato Blvd. E., Suite 400, Saint Paul, MN 55107
651-224-9635

The Saint Paul Foundation
www.saintpaulfoundation.org
101 5th St. E., Suite 2400, St. Paul, MN 55101
651-224-5463 800-875-6167
info@saintpaulfoundation.org

Thrivent Financial for Lutherans Foundation
www.thrivent.com/foundations/
625 4th Ave. S., Minneapolis, MN 55415
800-847-4836

Healthcare foundations:

Abbott Northwestern Hospital Foundation
www.allinahealth.org/ahs/anw.nsf
800 E. 28th St., Minneapolis, MN 55407
612-863-4126

Blue Cross Blue Shield Minnesota Foundation
www.bbcmnfoundation.org
1750 Yankee Doodle Road, N159, Eagan, MN 55121
651-662-3950 866-812-1593

Children's Hospital Foundation
www.childrensmn.org
2910 Centre Point Dr., Roseville, MN 55113
651-855-2800
Fairview Foundation  
www.fairview.org/giving/index.htm  
2344 Energy Park Dr., St. Paul, MN 55108  
612-672-7777  

Gillette Children's Hospital Foundation  
www.gillettechildrens.org  
183 University Ave. E., St. Paul, MN 55101  
651-229-1720  

North Memorial Foundation  
www.northmemorial.com/foundation  
3300 Oakdale Ave. N., Robbinsdale, MN 55422  
763-581-4814  
foundation@northmemorial.com  

Park Nicollet Foundation  
www.parknicolletfoundation.com  
6500 Excelsior Blvd., Saint Louis Park, MN 55426  
952-993-5023  
foundation@parknicollet.com  

Regions Hospital Foundation  
www.regionshospital.com/rh/foundation/  
640 Jackson St., St. Paul, MN 55101  
651-254-3456  

United Health Foundation  
www.unitedhealthfoundation.org  
9900 Bren Road East, Minnetonka, MN 55343  
unitedhealthfoundationinfo@uhc.com  

List any local disaster response organizations or human and social service organizations with which you have collaborated or could collaborate in disaster preparedness or response efforts (e.g., American Red Cross Chapter http://www.redcross.org/find-your-local-chapter, Food Bank http://www.greatplainsfoodbank.org, HandsOn http://www.volunteertulsa.org). Include a brief description of your experience with each organization (e.g., co-sponsored a fund-raising marathon):  

In 1997, The Minneapolis Foundation provided grants to the North Dakota Community Foundation to assist in the Red River Valley flood recovery efforts. Additionally, TMF granted to the following local partners:  
- The Salvation Army, Northern Division  
- American Red Cross, Greater Minneapolis Area Chapter
The following year, in 1998, TMF granted funds to the Southern Minnesota Initiative Foundation, Child Care Resource and Referral and the City of St. Peter following the St. Peter tornado. The local grantee partner was the Salvation Army, Northern Division.

In addition to several grants to Louisiana area foundations, local partners The Minneapolis Foundation granted to following Hurricane Katrina in 2005 were:
- Minneapolis Urban League
- Sabathani Community Center

In the 2008 Bridge Collapse disaster recovery, The Minneapolis Foundation partnered with:
- American Red Cross, Twin Cities Area Chapter
- Pillsbury United Communities
- The Salvation Army, Northern Division
- Catholic Charities of the Archdiocese of St. Paul and Minneapolis
- Survivor Resources
- Centro Legal
- Metro Critical Incident Stress Management Team
- Family & Children's Services
- United Cambodian Association of Minnesota
- Comunidades Latinas Unidas en Servicio (CLUES)
- Holy Rosary Church

The 2011 North Minneapolis Recovery Fund established following the May, 2011 tornado gave grants to:
- Emerge Community Development
- MAD DADS
- Minneapolis Department of Health and Family Support
- Northside Community Response Team
- Operation Living Hope
- Pillsbury United Communities
- Prayer Center
- Project for Pride in Living (PPL)
- Sabathani Community Center
- Second Harvest Heartland
- World Vision
- Change, Inc.
- ECHO Minnesota
- Northside Community Response Team (NCRT)
- Jordan New Life HUB
- Asian Media Access
- Boys and Girls Clubs of Twin Cities
- Family Partnership
- Kwanzaa Community Church
- Minneapolis Beacon’s Network
- North Community YMCA
- Northside Achievement Zone
- Phyllis Wheatley Community Center
- Plymouth Christian Youth Center
- Shiloh International Temple
- YMCA of Minneapolis
- Minneapolis Parks and Recreation Board
- Tree Trust
- Elim Transitional Housing
- Heading Home Hennepin
- Minneapolis Urban League
- Twin Cities Habitat for Humanity, Inc.
- Urban Homeworks
- Catalyst Community Partners
- Northside Economic Opportunity Network (NEON)
- West Broadway Business and Area Coalition

Contact information for potential future partners is listed below:

AFL-CIO Teamsters Community Services (Reside in Working Partnerships)
www.aflcio.org/About/Community-Service
312 Central Ave. SE, Suite 524, Minneapolis, MN 55414
612-379-8133

African American Family Services (mental health services)
2616 Nicollet Ave., Minneapolis, MN 55408
www.aafs.net
612-813-5034

American Indian Community Development Corporation (AICDC)
www.aicdc-mn.org
1508 E. Franklin Ave., Minneapolis, MN 55404
612-813-1610

Asian Women United of Minnesota (community action)
www.awum.org
P.O. Box 6223, Minneapolis, MN 55406
612-724-0756  Fax 612-729-0660

Battered Women’s Justice Project (community action)
www.bwjp.org
1801 Nicollet Ave. S. Suite 102, Minneapolis, MN 55403
612-824-8768  Fax 612-824-8965

Beehive, The (financial & housing assistance)
www.twincitiesbeehive.org
Bridge for Youth, The (homelessness assistance for youth)
www.bridgeforyouth.org
1111 W. 22nd St., Minneapolis, MN 55405
612-377-8800
info@bridgeforyouth.org

Build Wealth MN (community development)
www.buildwealthmn.org
2100 Plymouth Ave N, Minneapolis, MN 55411
612-877-4182

Caring & Sharing Hands (economic assistance)
www.sharingandcaringhands.org
525 N. 7th Street, Minneapolis, MN 55405
612-338-4640

Catholic Charities of St. Paul and Minneapolis
www.cctwincities.org
1200 2nd Ave. S., Minneapolis, MN 55403
612-204-8500
info@cctwincities.org

Cedar Riverside People's Center (medical and mental health)
www.peoples-center.org/cedar-riverside-clinic/
425 20th Ave S, Minneapolis, MN 55454
612-332-4973

Center for Asian & Pacific Islanders (CAPI) (family support)
www.capiusa.org
3702 E. Lake Street, Suite 200, Minneapolis, MN 55406
612-721-0122 Fax 612-721-7054

Center for Cross-Cultural Health (resource information and referral)
www.crosshealth.com
34 13th Ave. NE, Minneapolis, MN 55413
612-331-3311 Fax 612-331-3337

Center for Somali Family and Children Services (social work)
1113 E. Franklin Ave., Suite 118, Minneapolis, MN 55404
612-423-2852
cfsf_cs@yahoo.com

Chicano/Latino People's Affairs Council (community action)
www.clac.state.mn.us/
60 Empire Dr., Suite 203, St. Paul, MN 5103
651-296-9587
City, Inc. North (human services)
1315 North 12th Ave., Minneapolis, MN 55411
612-377-7559  Fax 612-377-1036

City. Inc. South (human services)
1545 East Lake Street, Minneapolis, MN 55407
612-877-6720  Fax 612-877-6755

Community Action and Centro Cultural Chicano, Inc. (human services)
www.centromn.org
1915 Chicago Ave., Minneapolis, MN 55404
612-874-1412  Fax 612-874-8149

Community Action of Minneapolis (economic assistance)
www.campls.org
505 E. Grant St., Minneapolis, MN
612-348-8858

Community Emergency Assistance Program, Inc. (CEAP) (economic assistance)
www.ceap.com
7051 Brooklyn Blvd., Brooklyn Center, MN 55429
763-566-900

Community Emergency Service (CES) (economic assistance)
www.interfaith.org/grants/grantees/augustana_lutheran_church_community_emergency_service
1900 11th Ave. S., Minneapolis, MN 55404
612-870-1069

Community University Health Care Center (family support)
www.ahc.umn.edu/cuhcc
2001 Bloomington Ave. S., Minneapolis, MN 55404
612-638-0700  Fax 612-627-4205

Comunidadades Latinas Unidas en Servicio (CLUES) (human services)
www.clues.org/home.aspx
720 East Lake Street, Minneapolis, MN 55407
612-746-3500  Fax 612-871-1058

Confederation of Somali Communities in Minnesota (human services)
www.cscmn.org
420 15th Ave. S., Minneapolis, MN 55454
612-338-5282  Fax 612-338-8421

Crisis Connection Minnesota (crisis hotline)
www.crisis.org/about.html
612-379-6363 866-379-6363

Crisis Nursery
1707 Oak Park Ave. N., Minneapolis, MN 55411
612-302-3500  Fax 612-377-0868

Division of Indian Work (family support)
www.diw.gmcc.org
1001 E. Lake St., Minneapolis, MN 55407
612-722-8722  Fax 612-722-8669

East Side Neighborhood Services, Inc. (economic assistance)
www.esns.org
1700 2nd St. NE, Minneapolis, MN 55413
612-781-6011

Emerge (community development/NCRT member)
www.emerge-mn.org/
1101 West Broadway Avenue, Suite 200, Minneapolis, MN 55411
612-529-9267

Emergency and Community Health Outreach (ECHO) - (foreign language communications)
www.echominnesota.org/in-an-emergency/community-members
125 Charles Ave., St. Paul, MN 55103
651-789-4342

Episcopal Community Services, Inc.
www.ecsmn.org
1730 Clifton Place, Suite 201, Minneapolis, MN 55403
612-874-8823

Families Moving Forward (homelessness prevention)
www.beaconinterfaith.org/what-we-do/families-moving-forward
1808 Emerson Ave N, Minneapolis, MN 55411
612-529-2185

Family & Children's Services, The Family Partnership
www.thefamilypartnership.org/
414 S 8th St, Minneapolis, MN 55404
612-339-9101

Family Solutions (support services)
2301 Thomas Ave. N., Minneapolis, MN 55411
612-521-2345 or 612-250-2152  Fax 763-560-8590
Foodpantries.org
- list of Minneapolis food shelves:
  - Al-Maauun, 612-521-1749, 1729 Lyndale Ave. N
  - Aliveness Project, 612-822-7946, 730 E. 38th Street
  - Brian Coyle Community Center, 612-876-9324/612-338-5282, 420 15th Ave. S.
  - Calvary Lutheran Church, 612-827-2504, 3901 Chicago Ave. S.
  - Care & Share Minneapolis, 612-342-1954, 92 St. Mary Ave.
  - Catholic Charities Branch I & II, 612-204-8420/612-871-9442/612-338-8093, 1308 E. Franklin
  - Center for Asian & Pacific Islanders (CAPI), 612-721-0122, 3702 E. Lake St.
  - Central Lutheran Community Meals, 612-870-4416, 333 12th St. S.
  - Centro, 612-874-1412, 1915 Chicago Ave. S.
  - Christ English Lutheran Church, 651-521-3493, 3210 Oliver Ave. N.
  - Community Emergency Services Ces, 612-870-1125, 1900 11th Ave. S.
  - Division of Indian Work, 612-722-8722, 1001 E. Lake St.
  - East Side Neighborhood Service, 612-787-4057, 1700 2nd St. NE
  - First Community Ministries, 612-588-1531, 3001 Russel Ave. N.
  - Food For Life Greater Lake Country, 612-340-9694, 554 8th Ave. N.
  - Glendale, 612-342-1954, 92 St. Mary’s Ave., SE
  - Groveland Emergency, 612-871-0277, 1900 Nicollet Ave.
  - Hennepin Ave. United Methodist, 612-871-5303, 511 Groveland Ave.
  - Hope Lutheran Church, 612-521-3547, 5200 Emerson Ave. N.
  - Horizons Unlimited DIW, 612-722-8722, 1001 E. Lake Street
  - Incarnation Church, 612-822-2101, 3817 Pleasant Ave. S.
  - Joyce Uptown, 612-825-4431, 3041 Fremont Ave. S.
  - Little Brothers Friends of the Elderly, 612-721-6215, 1845 E. Lake St.
  - Little Kitchen, 612-788-2444, 1500 6th St. NE
  - Loaves & Fishes - St. Stephen’s, 612-724-8929, 2211 Clinton Ave. S.
  - Loaves & Fishes - River of Life, 612-588-5777, 2200 Fremont Ave. N.
  - Loaves & Fishes - St. Mark’s, 612-870-7800, 519 Oak Grove St.
  - Loaves & Fishes - Holy Rosary, 612-724-8029, 2424 18th Ave. S.
  - Masjid An Nur, 612-521-1749, 1729 Lyndale Ave. N.
  - Minnehaha, 612-501-7078, 3701 E. 50th St.
  - Northpoint Health & Wellness Center, 612-767-9175, 1313 Penn Ave. N.
  - Oasis of Love, 612-529-6055, 2304 Emerson Ave. N.
  - Pastor Paul’s Mission Grocery Shelf, 612-521-4665, 1000 Oliver Ave. N.
  - People Serving People, 612-789-2858, 614 S. 3rd St.
  - Sabathani Community Center, 612-821-2300, 310 W. 38th St. #200
  - Salvation Army - Center City, 612-659-0705, 53 Glenwood Ave.
  - Salvation Army - Central Need, 612-789-1512, 2727 Central Ave. NE
  - Salvation Army - Harbor Lights, 612-338-0113, 1010 Currie Ave. N.
  - Salvation Army - North, 612-522-6581, 2024 Lyndale Ave. N.
  - Salvation Army - South, 612-767-2700, 1604 E. Lake St.
  - Senior, 612-788-9521, 1801 Central Ave. NE
  - Shiloh Temple, 612-302-8847, 1201 W. Broadway
  - Simpson, 612-874-7741, 2740 1st Ave. S.
Somali, 612-871-6786, 207 E. Lake St.
Teamsters Helping Teamsters, 612-378-0446, 3001 University Ave. SE
Waite House, 612-455-0369, 2529 13th Ave. S.
Wesley United Methodist, 612-871-3585, 101 E. Grant St.

Freeport West (support for homeless and at-risk youth)
www.freeportwest.org/
2219 Oakland Ave. S., Minneapolis, MN 55404
612-824-3040 Fax 612-824-0379

Fraser Child & Family Center
www.fraser.org
3333 University Ave., Minneapolis, MN 55414
612-331-9413 Fax 612-728-5301

Genesis II for Women, Inc. (family support)
www.genesis2.org
3036 University Ave. SE, Minneapolis, MN 55414
612-617-0191 Fax 612-617-0193

Greater Minneapolis Council of Churches
www.gmcc.org
1001 East Lake Street, P.O. Box 7509, Minneapolis, MN 55407
612-721-8687

Green Central Community Clinic (community action)
324 E. 35th St., Minneapolis, MN 55408
612-827-7181 Fax 612-827-6403

Hands On Twin Cities (volunteer engagement)
www.handsontrincities.org
2021 E. Hennepin Ave., Suite 420, Minneapolis, MN 55413
612-379-4900 fax 612-379-3104
info@handsontrincities.org

Harriet Tubman Center (family support)
www.tubman.org
3111 1st Ave. S., Minneapolis, MN 55408
612-825-3333 Fax 612-825-6666

Heading Home Hennepin (housing assistance)
www.hennepin.headinghomeminnesota.org
www.hennepin.us/your-government/projects-initiatives/office-end-homelessness
Sabathani Community Center, 310 E. 38th St., Minneapolis, MN 55409
Mikkel Beckmen - mikkel.beckmen@hennepin.us - 612-596-1606
Healthcare - free or discounted:
- Community-University Health Care Center, 612-638-0700, 2001 Bloomington Ave.,
  www.ahc.umn.edu/cuhcc/
  Central Avenue Clinic, 2620 Central Ave. NE
  Fremont Clinic, 3300 Fremont Ave. N.
  Sheridan Clinic, 342 13th Ave. NE
- Neighborhood Involvement Program Community Clinic, 612-374-4089, 2431 Hennepin Ave.
  www.neighborhoodinvolve.org
- New Americans Community Health Center, 1821 University Ave. W., Suite S-130, St. Paul
  www.newamericans.us/health/clinic.html
- People's Center Medical Clinic, 612-332-4973, 425 20th Ave. S. www.peoples-center.org
- St. Mary's Health Clinics, 651-690-7029/651-287-7777, 1884 Randolph Ave., St. Paul
  www.stmaryshealthclinics.org

Hispanic Outreach (Catholic Charities)
www.cctwincities.org/hispanicoutreach
1723 Bryant Ave. N., Minneapolis, MN 55411
612-529-9554

Hire Minnesota (economic development with racial equity lens)
www.hiremn.org
2525 East Franklin Ave, Suite 200, Minneapolis, MN 55406
612-331-4471

Hmong American Mutual Assistance Association, Inc. (human services)
www.hamaa.org
1718 Washington Ave., North Minneapolis, MN 55411
612-374-2694  Fax 612-374-5205

Holy Rosary Church (partner in North Minneapolis tornado recovery)
www.holyrosaryop.org
2424 18th Ave S, Minneapolis, MN 55404
612-724-3651

Hope United Community Development Corporation (NCRT member)
www.hopeunitedcdc.org/
1201 37th Ave. North, Minneapolis MN 55412
612-692-6563
info@hopeunitedcdc.org

Hospitality House (family support)
www.hhyd.org/
1220 Logan Ave. N., Minneapolis, MN 55411
612-522-4485  Fax 612-522-4486
Hospitals:
- Abbott Northwestern, 612-863-4000, 800 E. 28th St.
- Children's, 612-813-6000, 2525 Chicago Ave
- Hennepin County Medical Center (HCMC), 612-873-6369, 701 Park Ave.
- North Memorial, 763-520-5200, 3300 Oakdale Ave. N. (Robbinsdale)
- University of MN Medical Center, 612-273-3000, 2512 S. 7th St.
- University of MN Medical Center, 612-625-5000, 2450 Riverside Ave # 6
- Veteran’s Administration (VA), 612-725-2000, 1 Veterans Drive

Housing Link Helpline
www.housinglink.org
612-522-2500

Housing Resources/Shelters:
- Avenues for Homeless Youth, 612-522-1690, 1708 Oak Place N.
- Exodus Health Supported Housing, 612-204-8330, 819 2nd Ave. S.
- Families Moving Forward, 612-529-2185, 1808 Emerson Ave. N.
- Harbor Light Center (Salvation Army), 612-676-3100, 1010 Currie Ave. N.
- Harriet Tubman Center, 612-825-3333, 3111 1st Ave. S.
- Higher Ground, 612-204-8550, 165 Glenwood Ave. N.
- Housing Resource Center, 612-879-5266, 2414 Park Ave.
- Mary’s Place Transitional Shelter, 612-338-4855, 401 N. 7th St.
- Opportunity Center, 612-204-8300, 740 17th St. E.
- Project for Pride in Living, 612-455-5100, 1035 E. Franklin Ave.
- Public Housing Authority, 612-342-1400, 1001 Washington Ave. N.
- Simpson Housing Services, 612-874-8683, 2740 1st Ave. S.
- St. Anne’s Place/Ascension Place, 612-521-2128, 2634 Russell Ave. N.
- St. Mark's Cathedral, 612-870-7800, 519 Oak Grove St. (meds & warm space only)
- St. Stephen's Human Services, 612-874-0311/612-767-4446, 2309 Nicollet Ave. S.
- St. Stephen's Street Outreach, 612-897-7624/888-550-7624, 333 S. 12th St.
- The Link, 612-871-0748, 1210 Glenwood Ave.

Hunger-Free Minnesota
www.hungerfreemn.org
6325 Sandbury Rd., Suite 1700, Minneapolis, MN 55427
651-282-0888

Hunger Solutions
www.hungersolutions.org
555 Park Street, Suite 400, St. Paul, MN 55103
651-789-9841
Executive Director, Colleen Moriarty, cmoriarty@hungersolutions.org
Immigrant Law Center (ILCM)
www.ilcm.org
450 North Syndicate Street, Suite 200, Saint Paul, Minnesota, 55104
651-641-1011  800-223-1368

Indian Health Board of Minneapolis (mental health, human services)
www.ihb-mpls.org
1315 E. 24th St., Minneapolis, MN 55404
612-721-9800  Fax 612-721-7870

Jewish Family & Children's Service (JFCS) (economic assistance)
www.jfcmpls.org
13100 Wayzata Blvd., Minnetonka, MN 55305
952-546-0616

Judson Trust Family Center (mental health)
4101 Harriet Ave. S., Minneapolis, MN 55409
612-827-2631  Fax 612-827-2633

Kateri Residence (human services)
2408 4th Ave. S., Minneapolis, MN 55404
612-871-0477  Fax 612-879-8125

Kente Circle (family support)
www.kentecircle.com/index.htm
310 E. 38th St., Suite 209, Minneapolis, MN 55409
612-243-1600  Fax 612-767-4624

Korean Services Center (human services)
www.koreanservicesmn.org
630 Cedar Ave. S., Suite B1, Minneapolis, MN 55454
612-342-1344  Fax 612-342-1341

La Oportunidad, Inc. (human services)
www.oportunidad.org
2700 E. Lake St., Suite 3200, Minneapolis, MN 55406
612-872-6165  Fax 612-872-0964

Lao Assistance Center of Minnesota (human services)
www.laocenter.org
503 Irving Ave. N., Suite 100A, Minneapolis, MN 55405
612-374-4967  Fax 612-312-1150

Little Earth Resident Association (human services)
www.littleearth.org
2495 18th Ave. S., Minneapolis, MN 55404
612-724-0023  Fax 612-724-1703

Lutheran Social Services of Minnesota
www.lssmn.org
2400 Park Ave., Minneapolis, MN 55404
Disaster Services - SDS 12-2054, P.O. Box 86, Minneapolis, MN 55486
612-871-0221 800-582-5260

MAD DADS (community development)
www.minneapolismaddads.org
3026 4th Ave. S. Minneapolis, MN 55408
612-822-0802 Fax 612-253-0663

Marie Sandvic Center (meals, donated items)
www.mariesandviccenter.org
1112 E. Franklin Ave., Minneapolis, MN 55404
612-870-9617

Meals on Wheels - Metro
www.meals-on-wheels.com/
1200 Washington Avenue S., Suite 380, Minneapolis, MN 55415
612-623-3363 Fax 612-331-9401
info@meals-on-wheels.com

Memorial Blood Center
www.mbc.org
612-332-7000

Mental Health Association of Minnesota (MHAM)
www.mentalhealthmn.org
2021 E. Hennepin Ave. Suite 412, Minneapolis, MN 55413
612-331-6840 800-862-1799

Mental Health Resources, Inc.
www.mhresources.org
762 Transfer Rd., Suite 21, St. Paul, MN 55114
651-659-2900

Mid-Minnesota Legal Aid
www.mylegalaid.org
430 1st Avenue N, Suite 300 Minneapolis MN 55401
612-334-5970  TDD 612-332-4668 Disability Line 800-292-4150

Migration & Refugee Services (Catholic Charities)
www.cctwincities.org/immigrationservices
1276 University Ave. W., St. Paul, MN 55104
651-647-3100
Minneapolis American Indian Center (human services)
www.maicnet.org
1530 East Franklin Ave., Minneapolis, MN 55404
612-879-1700  Fax 612-879-1895

Minneapolis NAACP Center for Families (community action)
www.naacpminneapolis.org
3333 4th St. N., Suite 1, Minneapolis, MN 55412
612-276-1571 ext. 275  877-622-2798

Minneapolis Public Housing Authority (MPHA)
www.mphaonline.org
1001 Washington Ave. N., Minneapolis, MN 55401
612-342-1400 612-342-1437

Minneapolis Urban League (economic assistance/NCRT member)
www.mul.org
2100 Plymouth Ave. N., Minneapolis, MN 55411
612-302-3100
info@mul.org

Minnesota Food Share
www.gmcc.org/foodshare
1001 E. Lake Street, Minneapolis, MN 55407
612-721-8687

MinnesotaHelp.Info/public (database of nonprofits)
800-333-2433

Minnesota Homeless Coalition
www.mnhomelesscoalition.org
2233 University Ave. W., Suite 434, St. Paul, MN 55114
651-645-7332

Minnesota Housing Partnership (crisis housing fund)
www.mhponline.org
2446 University Ave. W., St. Paul, MN 55114
651-649-1710

Minnesota Indian Women’s Resource Center (human services, family support)
www.miwrc.org/
2300 15th Ave. S., Minneapolis, MN 55404
612-728-2000
National Alliance on Mental Health Minnesota (NAMI)
www.namihelps.org
800 Transfer Road, Suite 31, St. Paul, MN 55114
651-646-2948
namihelps@namimn.org

National Weather Service Twin Cities
www.crh.noaa.gov/mxp/
1733 Lake Drive West, Chanhassen, MN 55317
952-361-6670
w-mpx.webmaster@noaa.gov

Neighborhood Housing Services (NCRT member)
www.minneapolisnhs.org/
901 N 3rd St #300, Minneapolis, MN 55401
612-521-3581

Neighborhood Hub (community development
www.neighborhoodhub.org
Christ English Lutheran Church, intersection of Lowry & Oliver Avenues, Minneapolis
612-522-0942

Neighborhood Involvement Program (human services)
www.neighborhoodinvolve.org
2431 Hennepin Ave. S., Minneapolis, MN 55405
612-374-3125  Fax 612-374-3323

Nexus Community Partners
www.nexuscp.org
2314 University Ave W #18, St Paul, MN 55114
651-379-0505

New Life Family Services (family services)
www.newlifefamilyservices.com
308 Southeast Oak Street, Minneapolis, MN 55414
612-623-8378  Fax 612-617-9652

Northside Achievement Zone (NAZ) (community development)
www.northsideachievement.org
2123 W Broadway Ave #100, Minneapolis, MN 55411
612-521-4405

Northside Economic Opportunity Network (NEON)
www.neon-mn.org
1011 W Broadway Ave #100, Minneapolis, MN
612-302-1505
North Point Health & Wellness Center (clinic, community services & food shelf/NCRT member) provides services in Hmong, Spanish & Somali
http://www.northpointhealth.org/
1313 Penn Avenue North Minneapolis, MN 55411
612-543-2500 after-hours 612-873-3000

Northway Community Trust
(no website)
1501 W Broadway Ave, Minneapolis, MN 55411
612-521-4500

Oasis of Love, Inc. Crisis Intervention Center (family support)
www.hftwol.net/oasisoflove-inc
2304 Emerson Ave., North Minneapolis, MN 55411
612-529-6055 612-529-6064 Fax 612-522-9148

Ombudsman for Mental Health & Mental Retardation
121 7th Place E., Suite 420, St. Paul, MN 55101
651-296-3848 800-657-3506
ombudsman.mhdd@state.mn.us

People Incorporated (mental health services)
www.peopleincorporated.org
2060 Centre Pointe Blvd., Suite 3, St. Paul, MN 55120
651-774-0011

People Serving People (housing assistance)
www.peopleservingpeople.org
614 S. 3rd St., Minneapolis, MN 55415
612-332-4500

Phyllis Wheatley Community Center (family support)
www.pwccenter.org
1301 10th Ave. N., Minneapolis, MN 55411
612-374-4342 Fax 612-377-9089

Pillsbury United Communities
www.puc-mn.org/
125 West Broadway Avenue, Minneapolis, Minnesota 55411
612-302-3400

Project Homeless Connect Minneapolis/Hennepin County
www.homelessconnect.org
Matthew Ayres - matthew.ayres@hennepin.us - 612-596-6645
Red Cross - Northern Minnesota Region
www.redcross.org/mn/minneapolis
Make a disaster preparedness plan - http://www.redcross.org/prepare/location/home-family/plan
1201 West River Parkway, Minneapolis, MN 55454
612-871-7676, 800-RED CROSS, 800-733-2767

Resource, Inc. (mental health)
www.resource-mn.org
1900 Chicago Ave., Minneapolis, MN 55404
612-752-8000  Fax 612-752-8001

Reuben Lindh Family Services (family support)
www.reubenlindh.org
3616 12th Ave. S., Minneapolis, MN 55407
612-721-5551  Fax 612-721-3290

Sabathani Community Center
www.sabathani.org/
310 East 38th Street, Minneapolis, MN 55409
612-821-2300

Salvation Army
www.salarmy-mn-nd.org
1604 East Lake St., Minneapolis, MN 55407
Programs that Help - http://salvationarmynorth.org/programs-that-help/

Second Harvest Heartland (food collection and distribution)
www.2harvest.org
1140 Gervais Ave., St. Paul, MN 55109
651-484-5117 800-339-3663

Southside Family Nurturing Center (family support)
www.ssfn.org
2448 18th Ave. S., Minneapolis, MN 55404
612-721-2762  Fax 612-721-1301

St. Olaf Social Outreach Program
www.saintolaf.org/st-olaf-ministries/social-outreach
215 S. 8th Street, Minneapolis, MN 55402
612-332-7471
St. Stephen's Human Services
ststephensmpls.org/
2211 Clinton Ave. S., Minneapolis, MN 55404
612-874-0311  Fax 612-874-0313

Summit Academy OIC (job training/NCRT member)
www.saoic.org/
935 Olson Memorial Hwy, Minneapolis, MN 55405
(612) 377-0150

Survivor Resources Minneapolis (crisis & grief support)
www.survivorresources.org/?page_id=10
350 S. 5th Street, Suite 101, Minneapolis, MN 55415
612-673-3951

Touchstone Mental Health
www.touchstonemh.org
2312 Snelling Ave., Minneapolis, MN 55404
612-874-6409

Turning Point (African American social services/counseling/NCRT member)
www.ourturningpoint.org
1500 Golden Valley Road, Minneapolis, MN 55411
(612) 520-4004

Union Gospel Mission (food & shelter)
www.ugmstpaul.org
109 9th St. E., St. Paul, MN 55101
612-224-9970

United Cambodian Association of Minnesota
www.ucamn.org/
1385 Mendota Heights Rd Suite 500, Mendota Heights, Mn 55120
651-222-3299

United Way, Dial 2-1-1
https://www.gtcuw.org/get_help
404 S. 8th Street, Minneapolis, MN 55404
612-340-7400, 651-291-0211, 800-543-7709
Sarah Caruso, President & CEO, sarah.caruso@gtcuw.org, 612-340-7586

Upper Midwest American Indian Center (mental health)
1035 West Broadway
Minneapolis, MN 55411
612-522-4436  Fax 612-522-8855
Urban Homeworks (community development/NCRT member)
www.urbanhomeworks.org/
2015 Emerson Ave N, Minneapolis, MN 55411
612-724-9002

Urban Research and Outreach Engagement Center (UROC)
www.uroc.umn.edu
2001 Plymouth Ave N, Minneapolis, MN 55411
612-626-8762

Volunteers of America - Minnesota
www.voamn.org
7625 Metro Blvd., Edina, MN 55439
952-945-4000

Washburn Child Guidance Center (mental health)
www.washburn.org
2430 Nicollet Ave. S., Minneapolis, MN 55404
612-871-1454 Fax 612-871-1505

West Broadway Business and Area Coalition (economic development)
www.westbroadway.org/
1011 W Broadway Ave #202, Minneapolis, MN 55411
612-353-5178

Youth Link (homelessness prevention for youth)
www.youthlinkmn.org
41 N. 12th Street, Minneapolis, MN 55403
612-252-1200

YMCA Twin Cities
www.ymcatwincities.org
30 S 9th St, Minneapolis, MN 55402
(612) 371-9622

YWCA Minneapolis
www.ywcampls.org
1130 Nicollet Mall, Minneapolis, MN 55403
612-332-0501 fax 612-332-0500
ywca@ywcampls.org
List any state or regional disaster response organizations or human and social service organizations with which you have collaborated or could collaborate in disaster preparedness or response efforts (e.g., Northeast Iowa Area Agency on Aging [https://www.iowaaging.gov/northwest-aging-association], United Way of the Midlands [http://www.unitedwaymidlands.org], Catholic Charities of the Archdiocese of Oklahoma City [http://www.catholiccharitiesok.org]). Include a brief description of your experience with each organization:

**see local organizations above**

List any national disaster response organizations or human and social service organizations with which you have collaborated or could collaborate in disaster preparedness or response efforts (e.g., Feeding America [http://feedingamerica.org], Islamic Relief USA [http://www.irusa.org], Humane Society [http://www.humanesociety.org]). Include a brief description of your experience with each organization:

Animal Humane Society
www.animalhumanesociety.org
845 Meadow Lane N., Golden Valley, MN 55422
763-522-4325

Center for Disease Control (CDC)
www.emergency.cdc.gov

Department of Homeland Security - Preparedness, Response & Recovery
www.dhs.gov/preparedness-response-and-recovery-publications
USCIS St. Paul Field Office, 2901 Metro Dr., Suite 100, Bloomington, MN 55425

Environmental Protection Agency (EPA) - Region 5
www.epa.gov
77 W. Jackson Blvd., Chicago, IL 60604
312-353-2000

Federal Highway Administration Emergency Relief Program
www.fhwa.dot.gov/programadmin/erelief.cfm
202-366-4655
Greg Wolf, Office of Program Administration

Federal Emergency Management Agency (FEMA)
500 C Street, Washington, DC 20472
www.fema.gov
www.ready.gov
202-646-2500, 800-621-3362, technical assistance 800-745-0243
Islamic Relief USA (disaster & poverty relief)
www.irusa.org/islamic-relief-usa
10101 S. Robert Rd., Suite 101, Palos Hills, IL 60465

National Fire Protection Association
www.nfpa.org
1 Batterymarch Park, Quincy, MA 02169
617-770-3000

National Guard
www.nationalguard.com
800-464-8273

National Transportation Safety Board (NTSB)
www.ntsb.org
202-314-6000

National Voluntary Organizations Active in Disaster (VOAD)
www.voad.org
1501 Lee Highway, Suite 170, Arlington, VA 22209
703-778-5088

National Weather Service
www.weather.gov/informationcenter
1733 Lake Dr. W., Chanhassen, MN 55317
952-361-6670

Ready.gov (FEMA)
www.ready.gov
536 Clark St., Floor 6, Chicago, IL 60605
800-621-3362 TTY 800-462-7585

Small Business Administration (SBA) (business & home disaster loan programs)
www.sba.gov/offices/district/mn/minneapolis/about-us
100 N. 6th St., Suite 210 C, Butler Square, Minneapolis, MN 55403
612-370-2324

Substance Abuse and Mental Health Services Administration (SAMHSA)
www.samhsa.gov
Disaster Distress Helpline 1-800-985-5990/TTY 800-846-8517

US Army Corps of Engineers
(funding, matching grants & partnerships)
www.mvp.usace.army.mil
441 G Street NW, Washington, DC 20314
202-761-0011
Other Government Resource websites:
- disability.gov/emergency-preparedness
- disasterassistance.gov/ (search for national benefit and assistance programs)
- irs.gov (addresses tax issues related to disaster damage for businesses and individuals)
- usa.gov/directory/federal/index.shtml (A-Z index of federal government agencies)

List any professional associations with which your foundation has worked or could work with in disaster preparedness or response efforts (e.g., County Executives http://www.countyexecutives.org/cea/index.php, Floodplain Managers http://www.floods.org). Include a brief description of your experience with each association:

Association of Minnesota Emergency Managers (AMEM)
www.amemminnesota.org

Association of State Floodplain Managers (ASFPM)
www.floods.org
575 D'Onofrio Dr., Suite 200, Madison, WI 55719
608-828-3000

Downtown Improvement District
www.minneapolisdid.com

International Association of Emergency Managers (IAEM)
www.iaem.com/home/cfm
201 Park Washington Ct., Falls Church, VA 22046
703-538-1795
info@iaem.com

League of Minnesota Cities
www.lmc.org
145 University Ave. W., St. Paul, MN 55103
651-281-1200 800-925-1122

League of Minnesota Cities Insurance Trust (LMCIT)
www.lmc.org/page/1/about-lmcit.jsp

Mental Health Association of Minnesota
475 Cleveland Ave. N., Suite 222, St. Paul, MN 55104
651-493-6634, 800-862-1799
info@mentalhealthmn.org

Metropolitan Area Hospital Compact
www.aha.org/content/00-10/TwinCitiesMetroCompact.pdf
prepared@metrohealthready.org
Metropolitan Emergency Managers Association (MEMA)
www.mema-mn.com
mema.mn.us@gmail.com

Minneapolis Downtown Council
www.downtownminneapolis.com
81 S. 9th Street, Suite 260, Minneapolis, MN 55402
612-656-3824  Fax 612-338-0634
Mark Remme, Communications Manager, mremme@downtownminneapolis.com, cell 612-507-290-1452

Minneapolis Regional Chamber of Commerce
www.minneapolischamber.org
81 S. 9th St., Suite 200, Minneapolis, MN 55402
612-370-9100

Minnesota Broadcasters Association
www.minnesotabroadcasters.com/
3033 Excelsior Blvd. Ste. 440, Minneapolis, MN 55416
612-926-8123  Fax 612-926-9761
Jim DuBois, President & CEO

Minnesota Chamber of Commerce
www.mnchamber.com
400 Robert St. N., Suite 1500, St. Paul, MN 55101
651-292-4650 800-821-2230

Minnesota Council of Nonprofits (MCN)
www.minnesotanonprofits.org
2314 University Ave. W., Suite 20, St. Paul, MN 55114
651-642-1904 800-289-1904
info@minnesotanonprofits.org

Minnesota Council on Foundations (MCF)
www.mcf.org
100 Portland Ave. S., Suite 225, Minneapolis, MN 55401
612-338-1989

Minnesota Independent Insurance Agents & Brokers
www.wwaba.net
15490 10st Ave. N., Suite 100, Maple Grove, MN 55369
763-235-6460

National Association of Flood and Stormwater Management Agencies (NAFSMA)
www.nafsma.org
P.O. Box 56764, Washington, DC 20040
202-289-8625
info@nafsma.org
List the primary Emergency Management personnel in your geographic area. These can be found by going to your state website (e.g., in Missouri, it would be http://sema.dps.mo.gov):

**CenterPoint Energy**  
www.centerpointenergy.com  
800 LaSalle Ave., Minneapolis, MN 55459  
612-372-4727

**City of Minneapolis**  
www.minneapolismn.gov  
350 S. 5th Street, Minneapolis, MN 55415  
311, 612-673-3000, TTY 612-673-2157

**Community Emergency Response Team (CERT) - City of Minneapolis area**  
612-673-3184, 612-919-7790  
Casidy Anderson casidy.anderson@minneapolismn.gov

**Emergency Management Assistance Compact (EMAC)**  
www.emacweb.org/

**HCMC Healthcare Systems Preparedness Plan**  
701 Park Ave., Minneapolis, MN 55415  
Regional Healthcare Preparedness Coordinator, Chris Chell  
612-873-3360 612-743-3815 cell Christine.Chell@hcmed.org  
RHRC on call 612-873-9911

**Hennepin County Emergency Management**  
1600 Prairie Drive, Medina, MN 55340  
612-596-0250 612-596-0249  
Emergency.Management@hennepin.us  
Director - Eric Waage - Eric.Waage@co.hennepin.mn.us  
Deputy Director - Daniel.Boritz@co.hennepin.mn.us  
Community Engagement Coordinator - Sarah.Stalker@hennepin.us - 612-596-0757

**Hennepin County Medical Center (HCMC) Disaster Preparedness - HCImpact**  
701 Park Avenue, Minneapolis, MN, 55415  
612-873-3000  
www.hcmcimpact.org/disasterpreparedness.html

**Hennepin County Public Health Department**  
525 Portland Ave, Minneapolis, MN 55415  
612-543-5555
Hennepin County Public Health Emergency Preparedness Department  
1011 First St. S., Hopkins, MN 55343  
612-543-5226  
Contact Rodger Amon, rodger.amon@hennepin.us

Medical Reserve Corps of Hennepin County (MRC-HC)  
www.medicalreservecorps.gov

Metro Critical Incident Stress Management Team  
www.metrocism.org/  
7809 Southtown Center, #174, Bloomington MN 55431  
612-207-1130  612-347-5710

Homeland Security and Emergency Management (HSEM)  
www.hsem.state.mn.us  
444 Cedar Street, Suite 223, St. Paul, MN 55101  
651-201-7400, fax 651-296-0459  
dps.hsem@state.mn.us  
hsem.disaster-recovery@state.mn.us  
- Emergency Management Director’s Handbook  
  https://dps.mn.gov/divisions/hsem/training/Pages/directors-handbook.aspx

HSEM Contacts:  
  - Hazardous Materials Regional Response Team - 651-201-7447  
  - HSEM Volunteer Resource Coordinator - Dennis Walter, dennis.walter@state.mn.us  
  651-201-7442  
  - Logistics Section Resource Manager - 651-201-7468, eoc.staff.logistic@state.mn.us  
  - Media Inquiries - Julie Anderson, External Affairs Coordinator, 651-201-7576,  
    julie.anderson@state.mn.us

Homeland Security - Critical Incident Stress Management (CISM) - Metro Team  
www.metrocism.org  
7809 Southtown Center, Suite 174, Bloomington, MN 55431  
612-347-5710 612-207-1130

Metropolitan Emergency Services Board (MESB)  
www.mesb.org  
2099 University Ave. W. St. Paul, MN 55104  
651-643-8378  
rrobinson@emsln.org

Minneapolis Fire Department  
www.ci.minneapolis.mn.us/fire
Minneapolis Health Department - Public Service Center  
www.minneapolismn.gov/health/  
250 S 4th St #510, Minneapolis, MN 55415  
(612) 673-2301  
health@minneapolismn.gov  
Public Health Preparedness Manager - Pam.Blixt@minneapolismn.gov

Minneapolis Health & Family Support, Emergency Preparedness  
250 S. 4th Street, Minneapolis, MN 55415  
612-673-2301

Minneapolis Neighborhood Community Relations (NCR)  
www.ci.minneapolis.mn.us/ncr  
331 2nd Ave. S., Suite 220, Minneapolis, MN 55401  
612-673-3737  
ncr@ci.minneapolis.mn.us  
David Rubedor

Minneapolis Office of Emergency Management  
www.ci.minneapolis.mn.us/emergency  
Emergency Operations Training Facility, 25 37th Ave. NE, Fridley, MN 55421  
612-673-3631  
Director, Barret W.S. Lane, 612-673-3177  
Barret.Lane@minneapolismn.gov

Minneapolis Police Department  
www.minneapolismn.gov/police  
350 S. 5th Street, Room 130, Minneapolis, MN 55415  
612-348-2345

Minneapolis Public Works - Surface and Storm Water Department  
350 S. 5th Street, Room 203, Minneapolis, MN 55415  
612-673-2405  
Director of Public Works Steven Kotke 612-672-2443
Minneapolis Watershed Districts:
www.mnwatershed.org/
- Mississippi Watershed Management Organization (MWMO)
  www.mwmo.org
  2522 Marshall St. NE, Minneapolis, MN 55418
  612-465-8780
- Minnehaha Creek Watershed District (MCWD)
  www.minnehahacreek.org
  13520 Minnetonka Blvd., Minnetonka, MN 55345
  952-471-0590
- Bassett Creek Watershed Management District (BCWMC)
  www.bassettcreekwmo.org
- Shingle Creek Watershed Management Organization (SCWMO)
  www.shinglecreek.org
  3235 Fernbrook Lane N., Plymouth, MN 55447
  763-553-1144

Minnesota Animal Disaster Coalition
www.minnesotaanimaldisastercoalition.org
800-MNADC411

Minnesota Department of Commerce
information on insurance policies, energy assistance & weatherization programs
www.mn.gov/commerce
85 7th Place E., Suite 500, St. Paul, MN 55101
651-539-1500
general.commerce@state.mn.us

Minnesota Department of Employment and Economic Development
disaster unemployment insurance
www.mn.gov/DEED
1st National Bank Building, 332 Minnesota Street, Suite E-200, St. Paul, MN 55101
651-259-7114 800-657-3858
DEED.CustomerService@state.mn.us

Minnesota Department of Health
www.health.state.mn.us
625 Robert St. N., St. Paul, MN 55164
85 E. 7th Place, St. Paul, MN 55164
651-201-5000/888-345-0823

Minnesota Department of Health - Office of Emergency Preparedness
625 Robert St. N., St. Paul, MN 55164
651-201-5700 after hours 651-201-5735
Minnesota Department of Human Services - mental health, community assistance  
www.mn.gov/dhs  
651-431-2000  866-600-8820  
   CodeReady - emergency preparedness campaign & supplies  
www.codeready.org  
   DHS Multilingual Referral Lines -  
www.dhs.state.mn.us/main/idcplg?IdcService=GET_DYNAMIC_CONVERSION&RevisionSelecti
onMethod=LatestReleased&dDocName=id_016627  

Minnesota Department of Natural Resources (flood insurance, interprets floodplain maps)  
www.dnr.state.mn.us  
500 Lafayette Rd., St. Paul, MN 55155  
651-296-6157  888-646-6367  

Minnesota Department of Public Safety  
445 Minnesota Street, Saint Paul MN 55101-5155  
Phone: (651) 215-1328 TTYL: 651-282-6555  
Region 6 (METRO) Program Coordinator: Gary Peterson (763) 441-2896  
Director of Communications: Bruce Gordon (651) 201-7171 bruce.gordon@state.mn.us  

Minnesota Department of Revenue (filing casualty losses, tax extensions)  
www.revenue.state.mn.us  
600 N. Robert St., St. Paul, MN 55101  
651-556-3000  

Minnesota Duty Officer (Department of Public Safety)  
   weekdays: 651-649-5451   toll-free: 800-422-0798   satellite phone: 254-543-6490  
Coordinates requests for: MN arson hotline, local bomb squads, chemical assessment teams,  
emergency response teams, fire and rescue mutual aid, amateur radio, Minnesota voluntary  
organizations, fire chief assistance teams, search-and-rescue dogs, interagency fire center, US  
Air Force Search and Rescue Center  

Minnesota Housing Finance Agency (low-interest loans)  
www.mnhousing.gov  
400 Sibley St. #300, St. Paul, MN 55101  
651-296-8215  
mhfa.state.mn.us  

Minnesota National Guard  
   (performs traffic control, evacuation, search and rescue, wildfire fighting, debris clearance,  
civil disturbance control, providing facilities and specialty equipment)  
www.minnesotanationalguard.org  
Veterans Service Building, 20 W. 12th St., St. Paul, MN 55155  
651-268-8919  651-268-8860
Minnesota Pollution Control Agency (MPCA)
debris removal permits
www.pca.state.mn.us
651-296-6300 800-657-3864 800-422-0798

Minnesota Poison Control System
www.mnpoison.org
701 Park Ave., Mail Code RC, Minneapolis, MN 55415
612-873-3141 800-222-1222

Minnesota Responds Medial Reserve Corps Program
www.health.state.mn.us/minnesotaresponds
www.mnresponds.org/resources.php
625 Robert St. N., P.O. Box 64975, St. Paul, MN 55164
651-201-5700
minnesotaresponds@state.mn.us

Minnesota State Patrol
www.dps.mn.gov
445 Minnesota Street, St. Paul, MN 55101
651-201-7100

P2CAT - Public/Private Coordination & Action Team
PO Box 46224, Eden Prairie, MN 55344 (InfraGuard Minnesota Member Alliance)
Director John Olson - JohnO9336@aol.com
Deputy Director Ed Povlinski

State Insurance Commission
www.mn.gov/commerce/insurance
85 E. 7th Place, St. Paul, MN 55101
651-539-1500

University of Minnesota Center for Public Health Preparedness (UMNCPHP)
www.sph.umn.edu/ce/umncphp/
Resource links - www.umncphp.umn.edu/preparedness/site/resources/links.html

University of Minnesota Emergency Management
2221 University Av SE, 140 University Office Plaza, Minneapolis, MN 55414
Main Phone: 612-625-9446 Fax: 612-625-6660
Director, Lisa Dressler, dressler@umn.edu

University of Minnesota Regional Extension Offices - Disaster Recovery Resources
www1.extension.umn.edu/family/tough-times/disaster-recovery
550 Bunker Lake Blvd. NW, Suite L-1, Andover, MN 55304
612-624-1222 800-232-9077 Crisis hotline: 866-379-6363
List or provide links to members of your local and state VOAD teams. These can be found by going to your state website (e.g., in Arkansas, it would be [http://www.arvoad.org](http://www.arvoad.org)):

**MNVOAD**
www.mnvoad.org/
P.O. Box 130261, Roseville, MN 55113
651-283-8213

- Adventist Disaster Response
- American Baptist Men
- American Radio Relay League
- American Red Cross
- Arrowhead VOAD
- Catholic United Response
- Channel One, Inc.
- Christian Reformed World Relief - Disaster Response Services
- Church of Jesus Christ of Latter-day Saints
- Church of the Brethren ~ Disaster Ministries
- Church World Service
- Civil Air Patrol~Minnesota Wing
- Disaster Response Communications, Inc.
- Freeborn County Crisis Response Team
- Green Cross, Inc
- Headwaters Relief Organization
- Hope for the City
- International Orthodox Christian Charities (IOCC)
- Lutheran Disaster Response
- Mennonite Disaster Service
- Minnesota Animal Disaster Coalition
- Minnesota Disaster Relief
- Minnesota Division of Homeland Security & Emergency Mangement
- Minnesota Horse Council
- Minnesota Search & Rescue Dog Association
- Minnesota/Wisconsin Baptist Convention Disaster Relief
- Nazherene Disaster Response
- NECHAMA - Jewish Response to Disaster
- North American Center for Emergency Communications
- Operation Blessing International
- Paws for Learning, Inc
• Salvation Army
• Second Harvest Heartland
• Steele County CAER
• United Church of Christ
• United Methodist Church
• United Way / 2-1-1
• Washington County Emergency Management
• World Vision

List the elected or appointed officials in your geographic service area, along with contact information or links to websites with information:

Municipal (Mayors, City Council Members, School Superintendents):

**Mayor Betsy Hodges**, 350 S. 5th Street, Room 331, Minneapolis, MN 55415, 612-673-2100
Assistant Grace Goodrich - grace.goodrich@minneapolismn.gov

Minneapolis City Council
www.ci.minneapolis.mn.us/council/
City Hall, Room 307, 350 S. 5th Street, Minneapolis, MN 55415
612-673-2200, TTY 800-766-3777
Assistant to the Council Jozie Nummi, 612-673-2244

Council members:

Ward 1: Kevin Reich  612-673-2201  kevin.reich@minneapolismn.gov
Ward 2: Cam Gordon  612-673-2202  cam.gordon@minneapolismn.gov
Ward 3: Jacob Frey  612-673-2203  jacob.frey@minneapolismn.gov
Ward 4: Barbara Johnson  612-673-2204  barbara.johnson@minneapolismn.gov
Ward 5: Blong Yang  612-672-2205  blong.yang@minneapolismn.gov
Ward 6: Abdi Warsame  612-673-2206  abdi.warsame@minneapolismn.gov
Ward 7: Lisa Goodman  612-673-2207  lisa.goodman@minneapolismn.gov
Ward 8: Elizabeth Glidden  612-673-2208  elizabeth.glidden@minneapolismn.gov
Ward 9: Alondra Cano  612-673-2209  alondra.cano@minneapolismn.gov
Ward 10: Lisa Bender  612-673-2210  lisa.bender@minneapolismn.gov
Ward 11: John Quincy  612-673-2211  john.quincy@minneapolismn.gov
Ward 12: Andrew Johnson  612-673-2212  andrew.johnson@minneapolismn.gov
Ward 13: Linea Palmisano  612-673-2213  linea.palmisano@minneapolismn.gov

Public Safety, Civil Rights & Emergency Management Committee, Chair Blong Yang
www.ci.minneapolis.mn.us/council/committees/pscrem
Minneapolis Parks & Lakes  
www.minneapolisparks.org  
2117 West River Road, Minneapolis, MN 55411  
612-230-6400

Minneapolis Public Schools  
1250 W. Broadway Ave., Minneapolis, MN 55411  
Superintendent Bernadeia Johnson, cell 612-267-3911  
BernadeiaJ@mpls.k12.mn.us  
mpssup@mpls.k12.mn.us

MPS Emergency Management Department  
Director Jason Matlock 612-668-0178 jason.matlock@mpls.k12.mn.us

County (Executives, Commissioners, School Superintendents):

Hennepin County  
www.hennepin.us  
main # 612-348-3000

Hennepin County Emergency Management  
651-596-0250  
Director Eric Waage  
Deputy Director Daniel Bovitz 612-596-0249  
emergency.mgmt@hennepin.us

Hennepin County Administrator David J. Hough  
county.admin@hennepin.us, Phone: 612-348-7574, Fax: 612-348-8228  
A-2303 Government Center, 300 South 6th Street, Minneapolis, MN 55487-0233

Hennepin County Board of Commissioners  
300 S. 6th Street #A2400, Minneapolis, MN 55415  
612-348-5433 TDD 612-348-7708  
Receptionist - 612-348-3081 board.clerk@hennepin.us

1st district - Mike Opat - 612-348-7881 mike.opat@hennepin.us  
2nd district - Linda Higgins - 612-348-7882 linda.higgins@hennepin.us  
3rd district - Marion Greene - 612-348-7883 marion.greene@hennepin.us  
4th district - Peter McLaughlin - 612-348-7884 peter.mclaughlin@hennepin.us  
5th district - Randy Johnson - 612-348-7885 randy.johnson@hennepin.us  
6th district - Jan Callison - 612-348-7886 jan.callison@hennepin.us  
7th district - Jeff Johnson - 612-348-7887 jeff.r.johnson@hennepin.us
Hennepin County Sheriff
Richard W. Stanek
350 S. 6th Street, Room 6, Minneapolis, MN 55415
612-348-3744

Metropolitan Council
560 Sixth Ave. N., Minneapolis, MN 55114
612-349-7317 Fax 612-349-7511

State (Governor, Legislators, Economic Development Executives):

Minnesota.gov


Governor Mark Dayton
130 State Capitol, 75 Martin Luther King Jr. Blvd., St. Paul, MN 55155
651-201-3400, fax 651-797-1850
Mark.Dayton@state.mn.us

Governor's cabinet - http://mn.gov/governor/dayton/governors-cabinet.jsp

Minnesota House of Representatives - http://www.house.leg.state.mn.us/
List of Representatives: http://www.house.leg.state.mn.us/members/hmem.asp

Minnesota State Senate - http://www.senate.mn/

- Fond Du Lac Reservation - http://www.fdirez.com/
- Lower Sioux Indian Community - http://www.lowersioux.com/
- Prairie Island Indian Community - http://www.prairieisland.org/
- Red Lake Band of Chippewa Indians - http://www.redlakenation.org/
- Shakopee Mdweakanton Sioux (Dakota) Community - http://www.shakopeedakota.org/
- Upper Sioux Community - http://www.uppersiouxcommunity-nsn.gov/
- White Earth Reservation - http://www.whiteearth.com/

National (Senators, Congressional Representatives, Tribal Leaders):


Indian Affairs Council - http://mn.gov/indianaffairs/contactus.html
Saint Paul Office, 161 Saint Anthony Ave., Suite 919, St. Paul, 55103
Communication

This section of the workbook collects information or guides your foundation in refining a plan for supporting communication efforts in the disaster context.

Note if your foundation has vehicles (e.g., websites, email distribution lists) by which it could share the following information from other community partners (e.g., FEMA, American Red Cross) in the event of a disaster or in disaster preparedness activities:

- Information Regarding Shelter Locations, Services, Capacity
- Information Regarding Registration for Governmental Services or Funding
- Information on Federal, State, Local and Private Recovery Programs and Procedures
- Promotion of Local Disaster Preparedness Activities

Note and briefly describe any communications plan for sharing:

- Announcements on the Community Foundation’s Intentions for Disaster Response
- Updates on Community Foundation Disaster Activities (Signature Programs, Collaborations)
- Updates on Community Foundation Fundraising Efforts and Financial Disbursements

Share information on any known communication plan in place in your service area for residents whose first language is not English, or for residents with visual or hearing challenges (e.g., language interpreters, sign interpreters, companions):

(Notes on questions above: )

#1 - Yes - we could utilize both our Minnesota Helps website as well as multiple social media channels.

#2 - In partnership with Twin Cities United Way, the Foundation initiates emergency funds and communication through its Minnesota Helps Fund. We partner with GiveMn.org to accept online donations and use these partners, as well as social & traditional media, to keep the public informed.

Aguilar Productions, Inc.
www.aguilarproductions.com/
Attn: Richard Aguilar, President
204 Emerson Avenue East
St. Paul, MN 55118
aguilarproductions@msn.com
651-665-0633  Fax  651-665-0129
Closed Caption Concerns
- KARE 11 - 763-797-7257
- 45TV - 651 642-4600
- WCCO News - 612-330-2410

City of Minneapolis
http://www.ci.minneapolis.mn.us/emergency/
612-673-3000  TTY 612-673-2157
3-1-1
(available in Spanish, Hmong, Lao, Oromo, Somalian & Vietnamese)

Hennepin County - see Emergency Operations plan pages 130-135

Commission of Deaf, Blind & Hard of Hearing Minnesotans (MCDHH)
www.mncahh.org/health
85 E. 7th Place, Suite 105, St. Paul, MN 55101

ECHO
phone, web, radio, tv
www.echominnesota.org/in-an-emergency/community-members
888-883-8831

HCMC Healthcare Systems Preparedness Plan
701 Park Ave., Minneapolis, MN 55415
Regional Healthcare Preparedness Coordinator, Chris Chell
612-873-3360 612-743-3815 cell  Christine.Chell@hcmed.org
RHRC on call 612-873-9911
*works with ECHO on communications to high-risk and non-native English speaking communities

Latino Communications Network (LCN Media)
www.lcnmedia.com/
1516 E Lake St, Minneapolis, MN 55407
2909 Bryant Ave. S. Suite 202, Minneapolis, MN 55408
612-729-5900
Alberto Monserrate, President & CEO

Minneapolis Public Schools Emergency Management
Director Jason Matlock, 612-668-0178  cell 612-290-0056
jason.matlock@mpls.k12.mn.us

Neighborhood Community Relations (NCR)
David Rubedor 612-673-3737
ncr@ci.minneapolis.mn.us
See Minneapolis Connects - Minneapolis in Any Language - attachment C8
List the non-governmental informal (e.g., religious leaders, neighborhood activists) and formal (school principals, chief officers of service organizations, hospital or clinic directors) communication networks in your communities that could be accessed to help in distributing information in the event of a disaster:

Our strong relationship with Minneapolis Public Schools would enable us to utilize their network.
   Jason Matlock, Emergency Management Director, 612-668-0178

The same is true of Minnesota Council on Foundations and the Minnesota Council of Nonprofits

List the locations and contact information of communications equipment and technical communication networks (e.g., ham radio operators, satellite broadcasters, local radio or TV stations) that could be of help in distributing information in the event of a disaster in your service area:

Amateur Radio Relay League (ARRL)
www.arrl.org
225 Main Street, Newington, CT, 06111
860-594-0200 Fax 860-594-0259
hq@arrl.org

Century Link
www.centurylink.com
866-904-1817
Describe plans for communicating with your foundation’s donors, stakeholders and existing grantees in the event of a disaster:

The Minneapolis Foundation has several vehicles to employ for communicating to donors: email, Giving Matters newsletter, donor website and phone calls.
Other Resources or Identified Needs

This section of the workbook collects information on community needs and reviews representation in groups that guide disaster preparedness, response and recovery efforts.

Note the location (electronic or otherwise) of current maps identifying properties vulnerable to disaster (e.g.,

FEMA Flood Map Service Center
www.msc.fema.gov/portal

Hennepin County district map
www.hennepin.us/your-government/leadership/find-commissioner

Hennepin County GIS data
www.hennepin.us/your-government/open-government/gis-open-data

Hennepin County siren zones map (PDF)

Hennepin County siren coverage map (PDF)
~/~media/hennepinus/residents/public-safety/documents/siren-coverage.pdf
*Minneapolis is in siren zone 13*

Minneapolis City Council Ward Maps
www.minneapolismn.gov/maps/about_maps_city-wards

Minneapolis Geographic Information Systems
Flour Exchange Building, 310 4th Ave S., Suite 400, Minneapolis, MN 55415
612-673-2431
gis@minneapolismn.gov

Minneapolis Parks System Map

Minneapolis Standard Maps
www.minneapolismn.gov/maps/index.htm

Minneapolis Watershed District Maps
www.ci.minneapolis.mn.us/environment/water/environment_watersheds
Note the location (electronic or otherwise) of current maps identifying special needs populations vulnerable to disaster in your geographic service area (e.g., city Geographic Information Systems (GIS) mapping):

Social Vulnerability Index - Prepared County Maps
http://svi.cdc.gov/

See also attachment D2

Note the location (electronic or otherwise) of current maps of pre-certified disaster emergency shelters and their maximum capacities (e.g., https://nss.communityos.org/cms/):

The Red Cross maintains a list of shelters that can be pulled using postal codes. The list that the Red Cross provided for Minneapolis was culled using a broad definition and may include outlying areas. This list should be considered as broad possibilities for shelter locations and not as definitive, as actual shelters would be determined at the time of any given disaster.

<table>
<thead>
<tr>
<th>Shelter Name</th>
<th>Street Address 1</th>
<th>Max Sleep</th>
<th>Max Feed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gustavus Adolphus Lutheran Church</td>
<td>1509 27th Ave NE</td>
<td>75</td>
<td></td>
</tr>
<tr>
<td>CONVENTION CENTER-CITY OF MPLS</td>
<td>1301 2ND AVE SOUTH</td>
<td>15929</td>
<td>100</td>
</tr>
<tr>
<td>Brooklyn United Methodist Church</td>
<td>7200 Brooklyn Blvd</td>
<td>209</td>
<td></td>
</tr>
<tr>
<td>EMMA B. HOWE YMCA 8950 SPRING BROOK DR.</td>
<td>924</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>St. Mary’s Greek Orthodox Church</td>
<td>3450 IRVING AVE. S.</td>
<td>355</td>
<td></td>
</tr>
<tr>
<td>BROOKLYN JUNIOR HIGH SCHOOL</td>
<td>7377 NOBLE AVENUE NORTH</td>
<td>1042</td>
<td>400</td>
</tr>
<tr>
<td>Anoka-Ramsey Community College</td>
<td>11200 MISSISSIPPI BLVD. NW</td>
<td>1512</td>
<td>350</td>
</tr>
<tr>
<td>BROOKLYN CENTER HIGH SCHOOL</td>
<td>6500 HUMBOLDT AVE N</td>
<td>1273</td>
<td>320</td>
</tr>
<tr>
<td>CREST VIEW ELEMENTARY SCHOOL</td>
<td>8200 ZANE AVENUE NORTH</td>
<td>659</td>
<td>245</td>
</tr>
<tr>
<td>COLUMBIA HEIGHTS SENIOR HIGH SCHOOL</td>
<td>1400 49TH AVE NE</td>
<td>135</td>
<td>300</td>
</tr>
<tr>
<td>CENTRAL LUTHERAN CHURCH</td>
<td>333 12TH ST S.</td>
<td>407</td>
<td>0</td>
</tr>
<tr>
<td>EMMANUAL CHRISTIAN CENTER</td>
<td>7777 UNIVERSITY AVE NE</td>
<td>3125</td>
<td>0</td>
</tr>
<tr>
<td>CENTRAL COMMUNITY CENTER 6300 WALKER ST</td>
<td>1505</td>
<td>288</td>
<td></td>
</tr>
<tr>
<td>Northwest Ymca</td>
<td>7601 42nd Ave. North</td>
<td>526</td>
<td></td>
</tr>
<tr>
<td>North Commons Recreation Center</td>
<td>1801 James Avenue N</td>
<td>80</td>
<td></td>
</tr>
<tr>
<td>ST LOUIS PARK SR HIGH SCHOOL</td>
<td>6425 W 33RD ST</td>
<td>1097</td>
<td>400</td>
</tr>
<tr>
<td>Northview Junior High School</td>
<td>5869 69th AVENUE NORTH</td>
<td>1229</td>
<td>400</td>
</tr>
<tr>
<td>AVEDA CORPORATION</td>
<td>4000 PHEASANT RIDGE DR.</td>
<td>105</td>
<td>150</td>
</tr>
</tbody>
</table>
See attachment B1 for a "clean copy" of this list

Describe any foundation efforts to design, support, publicize or utilize asset-mapping of community resources that could be deployed in the event of a disaster:
None

Note and describe your foundation’s past or current involvement or if you are willing to be involved in:

☐ Representation on a VOAD team
No

☑ Participation in Community Disaster Preparedness Drills

☐ Activation, Training and Coordination of Volunteers
No

☑ Provision of Expertise or Experience to Long-Term Recovery Committees or Cadres on:
• Housing: yes
• Infrastructure:
• Natural and Cultural Resources:
• Health and Social Services:
• Economic Development: yes
• Community Planning:
• Education and Child/Youth Development: yes
• Other (please specify):

☑ Representation on Long-Term Recovery Committees or Cadres

☑ Promotion of Inclusive Participation on Long-Term Recovery Committees or Cadres

As your foundation considers disasters in its service area, note any perceived need for additional personnel in your communities’ disaster preparedness and recovery services:

☑ Feeding Programs
☑ Case Managers
☑ Legal Services
☑ Inspections and Damage Assessments
☑ Mental Health Services
☑ Financial Services
☑ Local Planning and Construction
☑ Legislative Monitoring
☐ Other (please specify):

Note any identified technical or material needs in your communities’ disaster preparedness and response services:

The research we did to prepare the draft of this book did not uncover any technical or material needs that we are aware of, but we would be interested in revisiting this question with the entire cohort at a future meeting.
Reference Materials

**Philanthropy:**

**Center for Disaster Philanthropy:** [http://www.disasterphilanthropy.org/](http://www.disasterphilanthropy.org/)
The only national full-time resource to assist donors, including grantmakers, in determining gift recipients and maximizing the impact of contributions. Provides real-time information on current disasters and educational materials and events for actors in the disaster sector.


**Basic Tips for Disaster Grantmaking:** [http://disasterphilanthropy.org/basic-tips-for-disaster-giving/](http://disasterphilanthropy.org/basic-tips-for-disaster-giving/)

**Real Time Charitable Giving**
Pew Internet & American Life Project, Berkman Center for Internet & Society at Harvard Law School, 2012, John S. and James L. Knight Foundation
Examines how the ability to send small donations via text message facilitated giving for Haiti earthquake relief efforts, including characteristics of text donors, preferred methods of giving and encouraging others to give, and giving to other disasters. [http://www.pewinternet.org/files/old-media//Files/Reports/2012/Real%20Time%20Charitable%20Giving.pdf](http://www.pewinternet.org/files/old-media//Files/Reports/2012/Real%20Time%20Charitable%20Giving.pdf)

**Best Practices in Disaster Grantmaking: Lessons From the Gulf Coast**
New York Regional Association of Grantmakers, 2008
Ford Foundation
Summarizes NYRAG members' response to hurricanes Katrina and Rita, highlights innovative grantmaking, and outlines best practices, practices to avoid, and strategies for promoting the recovery, transformation, and revitalization of the Gulf Coast. [http://www.philanthropynewyork.org/s_nyrag/bin.asp?CID=6685&DID=16026&DOC=FILE.PDF](http://www.philanthropynewyork.org/s_nyrag/bin.asp?CID=6685&DID=16026&DOC=FILE.PDF)

European Foundation Centre, 2007
Council on Foundations, European Foundation Centre
Updates advice for grantmakers and principles for good disaster management, which integrates community involvement in prevention and preparedness, mitigation, emergency relief, and rehabilitation with long-term development. Lists disasters by region. [http://www.issuelab.org/resource/disaster_grantmaking_a_practical_guide_for_foundations_and_corporations_2nd_ed](http://www.issuelab.org/resource/disaster_grantmaking_a_practical_guide_for_foundations_and_corporations_2nd_ed)
The Tsunami Learning Project: Lessons for Grantmakers in Natural Disaster Response
Grantmakers Without Borders, 2007
Reviews the experiences of grantmaking public charities supporting relief efforts, in the contexts of armed conflict and trends in the humanitarian community. Presents best practices and lessons learned about tapping local capacity and promoting equity.
http://www.issuelab.org/resource/tsunami_learning_project_lessons_for_grantmakers_in_natural_disaster_response

Investing in Disaster Response
Arabella Philanthropic Investment Advisors, 2006
Provides a brief overview of elements of disaster response and preparedness, including fund distribution, donor confidence, preparedness and mitigation, and philanthropic planning; innovative initiatives; and challenges. Lists considerations for donors.
http://www.issuelab.org/resource/investing_in_disaster_response

Philanthropic Grant-making for Disaster Management: Trend Analysis and Recommended Improvements
Institute for the Study of International Migration at Georgetown University, 2006
Bill & Melinda Gates Foundation
Examines patterns in grantmaking for disaster relief and humanitarian aid. Presents best practices and suggestions for more effective disaster relief, management, prevention, and mitigation, such as capacity building for aid and development organizations.
http://www.ncg.org/s_ncg/assets/dpri/PhilDisasterTrends.pdf

Philanthropic Grantmaking for Disasters
Conrad N. Hilton Foundation, 2006
Outlines principles, best practices, and codes of conduct for humanitarian aid, including disaster relief and recovery; the evolution of Hilton's approach to disaster response grantmaking; current policies and practices; lessons learned; and suggestions.
http://www.issuelab.org/resource/philanthropic_grantmaking_for_disasters

The Survivors' Fund Process for Disaster Recovery: A Resource for Foundations and Other Partners
http://www.thecommunityfoundation.org/site/c.ihLSJ5PLKuG/b.3567667/k.9A90/Survivors_Fund.htm
Disaster Advocacy:

**Power Amidst Chaos: Foundation Support for Advocacy Related to Disasters**
Alliance for Justice, 2007
Foundation for the Mid-South, Louisiana Disaster Recovery Foundation
Lays out principles for funding effective disaster-related advocacy: build robust civic sectors before disasters hit, support local groups that give voice to vulnerable populations, and establish strong organizations that can advocate for the long term.
[http://www.issuelab.org/resource/power_amidst_chaos_foundation_support_for_advocacy_related_to_disasters](http://www.issuelab.org/resource/power_amidst_chaos_foundation_support_for_advocacy_related_to_disasters)

**Power Amidst Renewal: Foundation Support for Advocacy Related to Disasters**
Alliance for Justice 2010
Foundation for the Mid-South, Louisiana Disaster Recovery Foundation, Marguerite Casey Foundation
Follows up a 2007 report on the effectiveness of foundations and nonprofits in advocating for systemic changes in the Gulf Coast and lessons learned. Calls for collaboration, regionalizing agendas, and integrating advocacy into missions and grant periods.

**An Ounce of Prevention: Preparing for the Impact of a Changing Climate on U.S. Humanitarian and Disaster Response**
Oxfam America, CAN, 2011
Rockefeller Foundation
Examines the potential impact of climate change, including more disasters, economic stress, and social pressures, with respect to civilian and military response efforts. Calls for a coherent government approach and a strategic emphasis on long-term effect

**Disaster Relief 2.0: The Future of Information Sharing in Humanitarian Emergencies**
UN Office for the Coordination of Humanitarian Affairs, United Nations Foundation, Harvard Humanitarian Initiative, 2011
Vodafone Foundation
Outlines the challenges of and recommendations for creating an effective interface between humanitarian groups and volunteer and technical communities aggregating, visualizing, and analyzing data on and from affected communities to support relief efforts.
The Nongovernmental Sector in Disaster Resilience: Conference Recommendations for a Policy Agenda
RAND Corporation, 2011
Allstate Foundation
Based on September 2010 discussions, highlights the challenges of and recommendations for creating a national policy and programs to strengthen nonprofit involvement in disaster response and recovery efforts, including long-term community redevelopment.

Disaster Response Organizations:

Federal Emergency Management Agency (FEMA): The primary actor in the initial stages of response, assessment and recovery is the FEMA. Information on the site includes an explanation of how FEMA is activated, the services it provides, the timeline for assistance and registration of claims, and the structures of decision-making. www.fema.gov

National Voluntary Organizations Active in Disaster (VOAD): A nonprofit, nonpartisan, membership based organization that serves as the forum where organizations share knowledge and resources throughout the disaster cycle to help disaster survivors and their communities. www.nvoad.org